



JON W. FULLINWIDER
CHIEF INFORMATION OFFICER

COUNTY OF LOS ANGELES

CHIEF INFORMATION OFFICE

500 West Temple Street
493 Kenneth Hahn Hall of Administration
Los Angeles, CA 90012

Telephone: (213) 974-2008
Facsimile: (213) 633-4733

December 5, 2006

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**AUTHORIZATION TO USE INFORMATION TECHNOLOGY FUND (ITF) TO
SUPPORT ONE DEPARTMENTAL INFORMATION TECHNOLOGY PROJECT
(ALL DISTRICTS -- 3 VOTES)**

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and authorize the use of \$450,000 from the Information Technology Fund to support the *Chief Administrative Office's (CAO) Adult Linkages Project*.

PURPOSE OF RECOMMENDED ACTION

In their November 6, 2006 meeting, the ITF Executive Committee voted to recommend support of project awards for the *CAO's Adult Linkages Project* from the Information Technology Fund. Your Board's approval of the recommended action will provide a total of \$450,000 in funding to support this project.

Implementation of Strategic Plan Goals

The Chief Administrative Office's *Adult Linkages Project* proposal is consistent with the County's Strategic Plan in supporting Goal 1 – Service Excellence, Goal 3 – Organizational Effectiveness, and Goal 4 – Fiscal Responsibility.

JUSTIFICATION

On November 6, 2006 the ITF Executive Committee voted to recommend Board approval of the departmental technology project designed to promote interdepartmental sharing of information regarding participants enrolled in Department of Public Social Services' (DPSS) General Relief (GR) program. Specifically, the project will implement

a technology solution that overcomes privacy concerns to create a baseline information on services provided to indigent adults by different County departments, and to implement a comprehensive report to the Board of Supervisors analyzing the provision of services to the GR population, including policy recommendations to further enhance and coordinate service delivery.

The County of Los Angeles serves roughly 63,000 participants in its GR program and the DPSS pays an average grant of \$206 per GR participant per month. Although a substantial proportion of GR participants receive multiple services from separate County departments, the number served by different departments, as well as the amount spent to assist these needy adults, remains unknown. The Adult Linkages Project will provide a decision support application that supports the development and planning of strategies to better coordinate services provided to these indigent adults.

FISCAL IMPACT/FINANCING

Following approval by your Board, \$450,000 will be awarded from the ITF to support the recommended project. The County Quality and Productivity Commission has also approved a \$100,000 grant to support this project to analyze the baseline data and generate a report for the Board of Supervisors.

The application will be hosted on a UNIX server located at the Chief Administrative Office's Service Integration Branch (SIB). SIB staff will be responsible for sustaining maintenance and support of the application.

There are no other fiscal impacts.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

There are no legal requirements or prohibitions related to this recommended action.

IMPACT OF CURRENT SERVICES

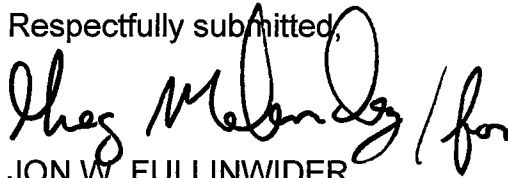
The project will make the Adult Linkages application accessible to all participating agencies through a web-enabled interface, thereby allowing each agency to see the history of services utilization among GR participants. It will also prevent unnecessary costs through more effective case planning activities; reduce unnecessary office visits and emergency room usage; coordinate separate and independent procedures in qualifying overlapping clients for Social Security Insurance (SSI) and lead to cost savings through the elimination of duplicative efforts; and be able to target populations for specialized supportive services designed to deal with issues related to mental health, substance abuse and domestic violence.

CONCLUSION

Your Board's approval of the recommended action will authorize the use of ITF fund in the amount of \$450,000 for the Chief Administrative Office's proposed technology project.

All ITF grant recipients are required to provide a bi-monthly status report to the Chief Information Officer. All projects are established in the Information Technology Project Tracking and Status System (ITTTS) monitored by the Chief Information Office.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Jon W. Fullinwider", followed by a large, stylized flourish that resembles a cursive "for".

JON W. FULLINWIDER
Chief Information Officer

JWF:JSL:ygd

c: David E. Janssen, Chief Administrative Officer
Veronica Cox, Budget Analyst, CAO
Halil Toros, Program Specialist, CAO/SIB
ITF Project